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### **ppoONE Launches WebIR**

*Real-time repricing product to innovate claims repricing services*

MINNEAPOLIS, Jan. 8, 2007 — ppoONE, an operating company under Fiserv Health, which is a business group of Fiserv Inc. (NASDAQ: FISV), announced the release of WebIR, an innovative real-time repricing engine. WebIR (Web Integrated Repricing) allows a PPO to maintain and collect data in its system (ppoONE) while enabling claim payors to “call out” from their real-time adjudication system and obtain a repriced amount at the exact same time the claim is adjudicated.

“WebIR automates traditionally manual tasks, freeing up an organization’s staff to perform functions that may be more strategic in nature,” said David Mauzey, ppoONE chief operating officer. “ppoONE has been at the forefront of claims repricing for more than 10 years. We continually upgrade our service offerings to bring more efficient, streamlined solutions to our customers.”

WebIR eliminates hours of administrative labor. With it, a TPA can avoid having to:

- Maintain and load provider demographic and fee schedules
- Send claims to the network via EDI and wait up to 24 hours for turnaround
- Manually key claims via the network’s Web portal to obtain a repriced amount, print out transmittal sheets and rekey claims with repriced amounts

WebIR may also be integrated with batch claim adjudication. While claims are adjudicated after hours, a TPA’s system can call out to WebIR, eliminating the need to load repricing information.

Implementing WebIR can reduce administrative tasks, helping TPAs control costs and increase revenues. The process is seamless to claim examiners and fully secure for client protection.

#### **About ppoONE**

Part of the Fiserv Health Group and based in Dallas, ppoONE is the leading preferred provider organization and payer solution for automated claims repricing, fee schedule maintenance, provider data management, credentialing, customer service and reporting. More than 300 companies use ppoONE to process millions of claims each year and manage nearly one million providers. To learn more, visit [www.ppoone.com](http://www.ppoone.com).

#### **About Fiserv Health**

Fiserv Health provides a full array of integrated health plan management, claims processing and administration services for self-funded medical, dental, vision and disability plans. Fiserv Health also offers care management through Avidyn Health, pharmacy benefits management through Innoviant Prescription Benefits Administration and business process outsourcing services through

Fiserv Health Plan Management to self-funded commercial and government employers and health plans.

Fiserv Health Specialty Solutions offers a complementary suite of business products and services to health care payers and PPO organizations. The business unit includes CareGain, a consumer-driven health plan software platform; ppoONE, a claim repricing and data management organization; J.W. Hutton, a subrogation and overpayment recovery organization; BP Inc., a managing general underwriter for stop loss products and Innovative Cost Solutions, a claim resolution company that negotiates health care claims. Find out more at [www.fiservhealth.com](http://www.fiservhealth.com).

**About Fiserv Inc.**

Fiserv Inc. (Nasdaq: FISV), a Fortune 500 company, provides information management systems and services to the financial and health benefits industries. Leading services include transaction processing, outsourcing, business process outsourcing (BPO), software and systems solutions. The company serves more than 17,000 clients worldwide and is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2004, 2005 and 2006 *FinTech 100* surveys. Headquartered in Brookfield, Wis., Fiserv reported more than \$4 billion in total revenue for 2005. For more information, please visit [www.fiserv.com](http://www.fiserv.com).